

Women in Business Conference & Exhibition 2013

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Chair's Message

I am honoured and delighted to take on the role of Chair in our organisation and want to thank Edel Doherty our outgoing Chair. Edel's commitment, wisdom and guidance has been invaluable in contributing to our continued growth and success. Personally I am delighted that she will still serve on the board and will continue to contribute. Edel we wish you continued success.

My passion for over twenty years is to help others achieve personal and business success and I aim to bring that passion to this role. I am confident that together the Board and WIBNI team led by CEO Roseann Kelly will continue to offer the right support, opportunity and excellent events, including our 2013 and 2014 conferences, to help our members achieve even more.

Our vision "to positively impact every members business" will ensure that women drive business success and economic growth, our economy needs this input. Our awards ceremony was a reminder of the amazing talent and business acumen that is alive and well in the Northern Ireland community of business women. Congratulations to all our winners.

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2013 will bring many challenges and the doom and gloom merchants are as usual out in force. I am no ostrich, reality is what it is, BUT that doesn't mean it can't get better. I always expect things to succeed, never expect failure and believe that positive thoughts create positive outcomes. I hope you will join me in expecting even more success in 2013. As we begin this year lets agree to...

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Always look to find the positive when things don't go as planned or hoped. Give back more than we get. Be creative and encourage others to do the same without fear of failure. Never give up on a great idea. Find something to smile about at least once a day. Stop worrying about those things we cannot control. Be grateful for what we have and

help those who have less **Take responsibility** to change what we need to and **continue to aim high and expect success.**

Kate Marshall

WIBNI Chair Principal KM Consultancy

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Conference & Exhibition 2013 – 23rd May 2013 See page 4 for details

WIBNI Launch New Member Referral Scheme!

Women in Business NI is the largest and fastest growing business network for female entrepreneurs and business leaders in Northern Ireland. Established in 2002, the network has over 850 members spread throughout all industry sectors.

Women in Business NI are excited to launch a new member exclusive referral scheme for 2013. If you have friends or colleagues that you believe will benefit from attending elite networking events, intimate business lunches and masterclasses delivered by industry experts as well as a host of other free member benefits, then why not refer them to WIBNI and get FREE membership for yourself for the year?

Get Your Membership for FREE with the WIBNI Member Referral Scheme

HOW IT WORKS:

It's simple! All you have to do is successfully refer three business women to WIBNI and you will receive twelve months free individual membership to the value of £120+VAT! Remember though, you will need to advise anyone you refer to name you when joining so you don't miss out!

ARE YOU PART OF A CORPORATE MEMBERSHIP? If you belong to a corporate membership and successfully refer 3 other businesses for corporate membership we will reward you with a discount of ± 120 +VAT on your next renewal (the equivalent of an individual membership!).

TERMS & CONDITIONS: 1. A referral is a recommendation to join WIBNI by an existing member, resulting in a new member who has joined as a direct result of the recommendation. 2. The offer of successfully referring three members to qualify for free individual annual membership needs to take place within a six month period. 3. Free membership will be awarded from the member's next renewal date for a period of twelve months. 4. Any member/s within a corporate membership who successfully refer three other new members will receive £120 off their next annual renewal. 5. The discounted amount of any corporate membership will not exceed £120 for any successful referrals within a twelve month period.



Chair Kate Marshall Chief Executive Roseann Kelly

womeninbusinessni.com

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The magazine is produced by Greer Publications on behalf of WIBNI.

Material in this magazine is not necessarily endorsed by the publisher or WIBNI.

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Design: Mandie Wilson

Event photography: Jim Corr Cover image: Conor Kelly



To find out more and to book visit: www.womeninbusinessni.com Early Bird tickets priced from **£50** +VAT (members)



The Largest Business Women's Conference in 2013 with a multiactivity programme designed to help, enable and empower you with the knowledge and skills to grow your business and develop your career

Over 350 business women from across Northern Ireland, Ireland, the UK and Europe will attend – don't miss out!

SPEAKERS INCLUDE:



Jo Fairley co-founded the organic chocolate company Green & Black's which she sold to Cadbury in 2005. Susan Davis is founder of Susan Davis International a global public affairs and strategic communications company based in Washington D.C and is Chair of Vital Voices Global Partnership



Dr. Maureen Gaffney, the author of 'Flourish' and a member of Harvard Kennedy School Women's Leadership Board and Executive Committee.

For more information on the agenda and speakers please visit our website

www.womeninbusinessni.com

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Not to Be Missed!

The Largest Business Women's Conference in 2013 Thursday 23rd May 2013 Hilton Hotel, Belfast

The WIBNI Conference event has become an annual signature event for business women in Northern Ireland. This year we have also invited business networks from across the UK, Ireland and Europe.

In previous years the themes have been Business Advice, Business Mentoring and Business Growth Through Inspiration. The Women in Business Conference and Exhibition 2013 will be the biggest yet and will focus on providing inspiration, advice and networking opportunities to help business women grow their businesses and develop their careers. It will also focus on the tools to balance both professional and personal demands on one's time.

SPEAKERS

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This year's multi-activity programme will be designed to enable and empower business women to grow through the experiences of speakers and seminar hosts that have achieved success across a range of industries and sectors. Our list of speakers this year include o Fairley who co-founded the pioneering organic chocolate company Green & Black's, which has now gone on to be 'bigger than Marmite' (in sales terms) and 'cooler than Prada' (Coolbrands); in the Coolbrands Survey, Green & Black's was the only food brand in the top 20. In 2005, the brand was sold to Cadbury's, but Jo remains in an ambassadorial role, travelling the world as the brand grows internationally in countries including the US and Australia.

We are delighted to include Susan Davis, founder of Susan Davis International, a global public affairs and strategic communications company based in Washington D.C to our speaker line up. Susan is also is the Chair of Vital Voices Global Partnership, a nonprofit which grew out of the U.S. government's successful Vital Voices Democracy Initiative. The Vital Voices Democracy Initiative was established in 1997 by then-First Lady Hillary Rodham Clinton and former Secretary of State Madeleine Albright after the United Nations Fourth World Conference on Women in Beijing to promote the advancement of women as a U.S. foreign policy goal. As well as providing counsel to key industry and government executives worldwide on a day to day basis, Susan finds time to serve on several boards including Self Help Africa, U.S.; Medical Missions for Children; University College Dublin Graduate School of Business; Washington



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Ireland Program Trustees Council; St. Judes Professional Board and the U.S.-Panama Business Council. Honors attributed to Susan include "Woman Business Advocate of the United States"; PRSA-NCC Hall of Fame; Asian Women of Influence Global Empowerment Award; Washington Business Journal's "Women Who Mean Business" and the Knights Templar prestigious Order of Merit.

Lara Morgan is the founder of Company Shortcuts and best selling Amazon author of "More Balls than Most", her story about building a global enterprise. Lara is a straight-talking entrepreneur who understands the frustrations felt by small and mediumsized businesses that have lost their way. Over seventeen years, Lara built her own international business, Pacific Direct, before selling a majority share 99% holding of the company for £20 million in 2008. She has mentored business leaders through frank and constructive feedback earning her a reputation as an inspirational and original public-speaker. Working hard as an advocate for the oft-forgotten medium sized business leaders Lara remains down-to earth and approachable.

Lara is also involved in advising further education leaders to ensure enterprise becomes a foundation part of the further education system. Lara also gives a great deal of time as ambassador for UKTI for export. Lara has been a finalist in Ernst and Young Entrepreneur 3 times and in 2005 she was a finalist in the Veuve Clicquot Businesswoman of the Year Award.

AGENDA

As well as participating in a various seminars on the day delegates will also have the opportunity to promote their business to a wider audience via facilitated business networking. The WIBNI Business Conference 2013 will attract over 350 business women. The conference will be preceded by a drinks reception on Wednesday 22nd May 2013. Accommodation is available at a reduced rate at the Hilton Hotel, Belfast. Take time out to attend, it will be time well spent.

BOOKING INFORMATION: EARLY BIRD RATE

(available until 17th March 2013) Members: £50 + VAT Non Members: £95 + VAT NORMAL RATE: Members: £85 + VAT Non Members: £150 + VAT visit www.womeninbusinessni.com/ conference for more information and to book online

MARAMANA Our Events February - June 2013

FEBRUARY

Online Selling Masterclass Sponsored by Invest Northern Ireland Speaker: Nick Martin. INI

When: Tuesday 5th | 9.30am – 12.30pm Hosted by: Belfast Met, Titanic Quarter

Business Networking Lunch Speaker: Una McSorley "Presenting the Perfect Pitch" When: Tuesday 5th | 12 noon – 2pm Hosted by: Canal Court, Newry **(**

Women's Leadership Dinner Hosted by Ulster Bank 7th February 2013 Invite Only

Business Networking Lunch When: Thursday 14th | 10.30am – 12.30pm Hosted by: The Inn, Castledawson 🚯

Business Networking Event When: Thursday 21st | 12 noon – 2pm Hosted by: Ramada Plaza, Belfast

Speed Mentoring & Networking Event Sponsored by NYSE Technologies

Mentors: Patricia O'Hagan Core Systems Shauna McCarney, Heavenly Tasty Gillian McClean National Museums Northern Ireland When: Wednesday 27th | 11am – 1.30pm Venue: NYSE Technologies, Belfast

MARCH The Art of Business

WIBNI and Arts & Business Joint Event When: Tuesday 5th | Time TBC Venue: e3, Belfast Met

International Women's Day

Celebration WIBNI & Causeway Enterprise Agency Joint Event Date: Friday 8th March | 6pm – 8pm Venue: TBC

Online Marketing Masterclass

Speaker: Denise Cowan, The Web Bureau Date: Tuesday 12th | Time 9.30am – 12.30pm Venue: TBC Newry **3**

Leadership Masterclass with Deloitte

When: Thursday 21st March |9am – 12pm Venue: Deloitte, Belfast

Register your place at events today at www.womeninbusinessni.com

B Denotes regional events

APRIL

Business Networking Lunch When: Tuesday 9th | 12 noon – 2pm Hosted by: Canal Court Hotel, Newry 🚯

Business Networking Lunch When: Thursday 18th | 12 noon – 2pm Hosted by: Galgorm Resort & Spa

Charity Lunch with Action Medical Research Speaker: Margaret Mountford When: Friday 19th | 12 noon – 3pm Venue: Ramada Plaza, Belfast

Negotiation and Closing the Deal Masterclass Speaker: Philip Bain When: Thursday 25th | 9.30am – 12.30pm Venue: Weavers Court, Belfast

MAY

Business Networking Lunch Date: Thursday 2nd | 12 noon – 2pm Venue: Terrace Hotel, Magherafelt (3)

Business Networking Lunch When: Thursday 16th | 12 noon – 2pm Venue: Malone Lodge Hotel, Belfast ۲

Women in Business Conference & Exhibition 2013 When: Thursday 23rd May Venue: Hilton Hotel, Belfast

Digital Marketing Masterclass Speaker: Denise Cowan, The Web Bureau When: Thursday 30th May | 9.30am - 12.30pm

Hosted by: Ulster Bank HQ, Belfast

Financial Masterclass Delivered by Ulster Bank Date: TBC Venue: Newry [®]

JUNE Business Networking Lunch

When: Tuesday 4th | 12 noon – 2pm Venue: Canal Court Hotel, Newry 🚯

Financial Planning for Life Masterclass Speaker: Jason Holmes, Lumen Financial Planning When: Thursday 6th June | 9.30am – 12.30pm Venue: Weavers Court, Belfast

BBQ Quiz Night When: Thursday 12th | 6pm – 8pm Venue: Malone Lodge Hotel, Belfast



WIBNI Events





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ABOVE – L-R: Edel Doherty WIBNI, DR Maureen Murphy Aurion Learning, Tim Devine Made Not Borr LEFT – L-R: Roseann Kelly WIBNI, Patricia Clements Bradfor Ltd & Tracy Meharg Invest Northern Ireland



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Women in Business NI Awards celebrate women at the cutting edge of our economy

The second annual Women in Business NI Awards, in association with Invest Northern Ireland and media partner Irish News has recognised the women at the cutting edge of our economy.



L-R: Bernie Kelly Belfast City Council & Elaine Quinn, Quinnfresh

L- R: Christine Elliot Isaac Agnew & Beverley Brown Funeral Services NI

More than 470 women packed into the Ramada Hotel, Belfast, in November 2012, to celebrate the success of business leaders, entrepreneurs and senior managers at the only ceremony of its kind in Northern Ireland.

Roseann Kelly, Chief Executive of Women in Business NI, said: "Showcasing the best of what Northern Ireland business women have achieved in the past 12 months, these awards have grown in attendance by 25% on our inaugural awards last year. Such an increase in attendance proves to me how vitally important it is to celebrate and recognise those at the cutting edge of our economy, in what can only be described as the toughest of trading times in recent history."

The award for 'Outstanding Businesswoman of the Year' was presented to Patricia Clements of Bradfor Ltd. There were some similarities between the career journeys of the winner and the event's guest speaker, 'Millionaire Entrepreneur' Michelle Mone OBE. Based in Rostrevor, Patricia starting work at the age of 15. Her career began in the textiles industry with celebrities like Joan Collins wearing her locally-made tailored wear! She started making aircraft seat covers in the mid 1990s and now Bradfor Ltd employs almost 100 staff and supplies to major airlines across the world.

Grainne Kelly of Bubblebum was awarded 'Best New Start Up'. Her motto in all that she does is 'whatever it takes, for as long as it takes' and she developed her innovative product from concept to shelf in nine months. Alyson Hogg of Vita Liberata was presented with the award for





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L-R: Roseann Kelly WIBNI, Brigid Napier Napier & Sons Solicitors,

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BELOW – L-R: Oonagh Hinds, Invest Northern Ireland, Grainne Kelly, Bubblebum & Edel Doherty WIBNI





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ABOVE Roseann Kelly WIBNI, Jill Minne Belfast City Council, Anna Carragher, Equality Commission of Northern Ireland

LEFT – L-R: Tim Devine Made Not Born & Imelda McMillan, O'Reilly Stewart Solicitors

> 'Entrepreneurship/Innovation', with sales of her tanning products soaring to 3.2 million. Achieving the award for 'Outstanding Management and Leadership' Dr Maureen Murphy from Aurion Learning has driven her turnover to in excess of £1 million with her positive attitude and charismatic leadership style. Gillian McLean was awarded the accolade of 'Best Marketing Campaign' for the Ulster Museum's 'Age of the Dinosaur' exhibition while the winner of 'best small business', for the second year running, was Shauna McCarney of Heavenly Tasty Organics who, through drive and determination, has had her frozen organic baby food listed with several key retailers.

> Demonstrating a passion for service excellence together with energy and enthusiasm, Judith Owens of Titanic

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Women in Business NI Awards 2012 in association with Invest Northern Ireland Winners:

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Outstanding I	Businesswoman of the Year 2012:						
Patricia Clem	ents, Bradfor Ltd						
Award for Be	st New Start Up sponsored by Invest Northern Ireland:						
WINNER:	Grainne Kelly, Bubblebum						
Shortlisted:	Professor Sheena Lewis, Lewis Fertility Testing Grainne Maher, Grainne Maher Millinery						
Award for En	trepreneurship / Innovation sponsored by Vodafone:						
WINNER: Alyson Hogg, Vita Liberata							
Shortlisted:	Tracy Gilligan, Optilase Eye Clinic Elaine Quinn, Quinnfresh Jacquelyn Stewart, Squeeze Juice Cafe						
Award for Outstanding Management / Leadership sponsored by Made Not Born:							
WINNER:	Dr Maureen Murphy, Aurion Learning						
Highly Commended:	Imelda McMillan, O'Reilly Stewart Solicitors						
Shortlisted:	Bernie Daly, People 1st						
Award for Best in Marketing Campaign sponsored by JCDecaux:							
WINNER:	Gillian McLean, National Museums Northern Ireland						
Shortlisted:	Claire Bradshaw, Titanic Belfast Clare Forster, Mash Direct						
Award for Best Small Business sponsored by Belfast City Council:							
WINNER:	Shauna McCarney, Heavenly Tasty Organics						
Highly Commended:	Elaine Quinn, Quinnfresh						
Shortlisted:	Heather Boyle, Slice of Heaven Alison Simpson, Funky Monkeys Play Centre						
Award for Best Customer Service sponsored by Isaac Agnew:							
WINNER:	Judith Owens, Titanic Belfast						
Highly Commended:	Beverley Brown, Funeral Services Northern Ireland						
Shortlisted:	Aisling Rafferty, Berling Boutique Joanne Reel, Lagan Valley Island Centre						
Award for Best in Professional Services sponsored by Mood Events:							
WINNER:	Brigid Napier, Napier & Sons Solicitors						
Shortlisted:	Sarah Fowler, Lucas Love Recruitment						
Award for Best Young Business Woman of the Year sponsored by Pierce Communications:							
WINNER:	Kelly McAllister, Lough & Quay Estate Agency						
Shortlisted:	Deborah Hughes Johnston, Dazzle Me With Your Tips Catriona McNally, TreatTicket.com Rebekah Patterson, Miglio Designer Jewellery						
	vancing Diversity in the Workplace The Equality Commission:						
Private Sector WINNER:	Catherine Flynn, Formula Karting						
Public Sector WINNER:	Jill Minne, Belfast City Council						
Shortlisted:	Louisa McKee, Citizens Advice NI						
Award for Best Exporter sponsored by The Irish News:							
WINNER:	Patricia O'Hagan, Core Systems						
Shortlisted:	Alyson Hogg, Vita Liberata Lynsey McCloskey, Environmental Street Furniture						

listed: Alyson Hogg, Vita Liberata Lynsey McCloskey, Environmental Street Furniture



WIBNI Events





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ABOVE L-R: Roseann Kelly WIBNI, Patricia O'Hagan Core Systems, Valerie Gourley Irish News



ABOVE L-R: Roseann Kelly WIBNI, Judith Owens Titantic Belfast, Christine Elliot Isaac





L- R: Roseann Kelly WIBNI, Sinead Cunningham Dictured accepting award on Gillian McClean's behalf, Joanne Grant JCDecaux

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Belfast was named the winner of 'Best Customer Service' and Brigid Napier of Napier & Sons Solicitors was named 'Best in Professional Services' as she has dedicated herself to her profession for more than two decades.

Winning the title of 'Best Young Businesswoman of the Year', 28 year old Kelly McAllister of Lough and Quay Estate Agency has used her versatility, tenacity and perseverance to build her business in a turbulent sector over the past five years. Kelly also receives a place on Queen's University of Belfast Emerging Leaders Programme. Catherine Flynn of Formula Karting was awarded for 'Advancing Diversity in the Work Place' in the private sector having spent 20 years committed to creating employment opportunities for all, striving to go far beyond the regulatory requirements. Jill Minne of Belfast City Council took the award for 'Advancing Diversity in the Work Place' in the public sector having spearheaded a number of gender initiatives within the Council. Winner of the 'Best Exporter' award was Patricia O'Hagan of Core Systems who has led the company through unprecedented growth since becoming managing director in 2005.

Tracy Meharg, Executive Director of Business Solutions, Invest Northern Ireland, said: "Invest NI is delighted to continue its association with the Women in Business NI Awards. They represent a platform to showcase the innovation, leadership and contribution women are making to drive business development and growth across Northern Ireland. By celebrating the success and achievements of women, like those that have been recognised at the Women in Business NI Awards, we recognise the vital role women play in building confidence across the business community, and creating a vibrant culture of entrepreneurial spirit.'

Each of the shortlisted entrants for the 2012 Women in Business NI Awards had previously attended the first ever Women in Business NI Retreat at Galgorm Resort and Spa where they had the opportunity to network with the newly formed 'Women in Business NI Awards Alumnae' made up of the inaugural award winners.

For more information on the WIBNI Awards please visit www.womeninbusinessni.com

Women in Business NI Awards 2012 Social photos...





womeninbusinessni.com



WIBNI Events



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Women in Business NI Awards 2012 Finalists Retreat

2012 saw the launch of the very first Women in Business NI Finalists' Retreat. Both finalists from the Women in Business NI Awards 2011 and 2012 were invited for a day of motivational speakers, networking and a little fun and food at the deluxe Galgorm Resort & Spa.

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In the wonderfully contemporary surrounds of The Four Seasons Suite, guests were given a fantastic opportunity to meet and strengthen business connections with fellow finalists as well as learn from some of the best in the business. This included a session with Outstanding Business Woman of the Year 2011, Orla Corr, who spoke about 'Juggling Your Way to Success' as well as Bernadette Doyle of Client Magnets who shared how to 'Grow Your Business By Growing YOU'. Following on from a delicious lunch at Gillies restaurant, guests were then treated to a 'treat' session of insider beauty secrets from celebrity make-up artist Paddy McGurgan.

Being in the company of so many exceptional business women from Northern Ireland brought inspiration, energy and great dynamics throughout the day by providing a space where ladies could share their successes, absorb best business practice and make new, valuable business connections.

"The aim of the finalists' Retreat was to stimulate quality

PICTURED RIGHT L-r: Roseann Kelly WIBNI, Orla Corr McAvoy Group &Outstanding Business Woman of the Year 2011, Bernadette Doyle Client Magnets and Beth Swindlehurst Galgorm Resort & Spa. networking that builds sustainable business connections and personal development and we were delighted that the 50 women who attended heard from some of Northern Ireland's industry experts and got the chance to develop those important business relationships with one another. It was a marvellous exercise which we intend to repeat in the years ahead as our Awards evolve." Roseann Kelly Chief Executive of Women in Business NI who came up with the concept of the Finalist Retreat, said.

The Finalists' Retreat celebrated the forming of the Women in Business NI Finalists' Alumnae, bringing together Northern Ireland's finest female business leaders and entrepreneurs.





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Women in Business NI Collaboration for Growth Christmas Networking Event

The Women in Business NI Collaboration for Growth Event took place at Queen's University -Riddel Hall, Belfast.

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Roseann Kelly Chief Executive of Women in Business NI said: "At Women in Business NI we strongly believe in the benefits of networking and collaboration for business growth. Our network of business women is hugely diverse in skill set, organisation size, type and sectors and this shared knowledge helps to strengthen our member's businesses. The facilitated networking sessions at all of our events means that WIBNI members can make those all important business connections, that can lead to a deal or sale or even an opportunity to collaborate."

The guest speaker was founder & MD of TreatTicket Ltd, Mary McCall. Mary was invited to speak and share with the event delegates her own personal experiences of business collaboration and imparted knowledge of her successes with the launch of the increasingly popular TreatTicket.

Mary's presentation showed her passion and inherent flair for commercially motivated marketing communications and how she values her customers more than anything else, giving advice on how to collaborate with others to help your business grow. Mary imparted wisdom on the key to her successes which have seen the rapid growth of her business in an extremely competitive market. Delegates were treated to a delicious round table networking dinner, a marketplace to browse and buy gifts and a fun quiz with a prize drawn to round up the evening. Fabulous prizes were given by; Galgorm Resort & Spa, Stella & Dot, Norwood Photography, Chocolate Memories, Boozeberries Liqueurs, a Slice of Heaven, Miglio Jewellery, Helen Allen Style & Image Consulting and Learning Space.





WIBNI Events



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Women in Business NI Networking for Growth Event at Hillsborough Castle

More than 140 businesswomen descended on Hillsborough Castle at the start of the Women in Business NI autumn / winter events calendar where the theme of the launch event was 'networking for growth'. The enthusiastic delegates that attended exchanged business cards, scheduled meetings with fellow delegates and heard an empowering address by guest speaker Orlaith Carmody Director of Mediatraining.ie.

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Orlaith shared with assembled delegates her experience, tips and advice on how networking is invaluable in the growth and development of business, with a

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presentation on how to determine the vision, establish the goals and develop the strategy for personal success. She told assembled delegates:

"Publicise your business plan but keep your strategy secret! You must determine your vision, establish your goals and develop a strategy for personal, business and career success. It is important to take time and develop 'brand me', take your ambition seriously and network, network, network!".

Lagan Valley Island sponsored 'Networking for Growth' Event. WIBNI Member and Marketing Manager at Lagan Valley Island Joanne Reel said:

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"I was delighted with the opportunity to sponsor the Women in Business NI event in Hillsborough Castle. The added exposure the comprehensive sponsorship package provided our business was fantastic. We are still experiencing the benefits of this investment"



WIBNI News 13



Eva Garland (left – standing) of Women in Business NI and Anne Clydesdale (right – standing) look on as Patricia Clements of Bradfor (seated left) and Kelly McAllister (seated right) sign up for their place on Queen's University's business programmes at Riddel Hall. www.womeninbusinessni.com

Women In Business NI Winners Awarded Place on Queen's University's Business Leaders Programme

As well as being crowned 'Outstanding Businesswoman of the Year' at the recent Women in Business NI Awards, Patricia Clements of Bradfor, has been awarded a place on the Queen's University of Belfast's 'Business Leaders' programme and Women in Business NI 'Young Businesswoman of the Year', Kelly McAllister of Lough and Quay, has been awarded a place on the 'Emerging Leaders' programme.

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Anne Clydesdale of Queen's University said: "Our programme for Emerging Leaders at our world-class venue Riddel Hall, develops talented individuals for wider, more strategic senior positions. It also works with sponsoring organisations, to maximise development opportunities and deliver results in the workplace. The programme is delivered over six months, but requires just under 10 days off-site, responding to the key challenges facing emerging leaders."

And of the Business Leaders programme, Anne said: "This programme is a challenging experience for senior audiences that will extend your understanding of leadership and set you and your organisation on an exciting change journey. Using Queen's University's international relationships, the programme draws on academic research and thought leadership from across the globe. It brings together the latest thinking and understanding of leadership behaviours, strategy implementation, innovation and change. It is also a personal journey of change to enhance your leadership skills, preparing you for continued success."

Eva Garland, Marketing Manager of Women in Business NI, said: "We are delighted that as well as awarding these outstanding business women with sought after Women in Business NI Awards that we were able to offer them a place on these prestigious programmes at Queen's University in recognition of their achievements. Our awards were attended by more than 470 business women and men from across Northern Ireland celebrating the success of women at the cutting edge of our economy."

"This programme is a challenging experience for senior audiences that will extend your understanding of leadership and set you and your organisation on an exciting change journey..."

The original healthy diet...

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WIBNI Events



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The Women in Business NI Power of Four Event at Belfast Harbour Commissioners



The Power of 4 was an exclusive Women in Business NI member only event where over 80 business women came together in the prestigious surroundings of the Belfast Harbour Commissioners and heard from four of Northern Ireland's top business professionals who provided business mentoring through sharing their experiences of success and advising on how to overcome the challenges we all face in business today.

The business mentors were: Leonard O'Hagan Chairman Harbour Commissioners, Dr. Maureen Murphy, Managing Director of Aurion Learning, Dr. Aislinn Rice, Director of Andor Technology and Aran Blackbourne, Managing Director of Karl Group.

The event also featured special facilitated networking sessions in optimum groups of four which allowed for more effective connections to be made.

Roseann Kelly Chief Executive of Women in Business NI said of the event "This event was a huge success and the Power of 4 was certainly a force to be reckoned with."



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New Board Members

Women in Business NI would like to extend a warm welcome to our two new Board Members Imelda McMillan Partner in O'Reilly Stewart and Senior Vice President of the Law Society and Nichola Robinson Sourcing Manager at Bombardier Aerospace.

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Imelda McMillan

Imelda McMillan was educated at Sacred Heart Grammar School in Newry from 1976 until 1983 and studied law at Queens University, Belfast. After graduating in 1987 she spent two years in community work in West Belfast as a project coordinator. Subsequently, in 1989, she became a trainee solicitor to Garrett O'Reilly of O'Reilly Stewart Solicitors, Belfast. She graduated from the Institute of Professional Legal Studies in 1991.

In 2000, Imelda became a Partner in O`Reilly Stewart and was appointed Staff Partner at that time with responsibility for all personnel matters within the firm. She is Head of the Property Department and specialises in Reconstruction of Title, house building developments, apartment schemes including site acquisitions and all aspects of property law.

She was Chairperson of the Noncontentious Business Committee and Conveyancing and Property Committee and is a long-standing Council member of the Law Society, having previously served on the Home Charter Committee, the Library

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Committee and the Family Committee. She is currently the Senior Vice President of the Law Society for 2012/2013.

Imelda is married, with two children and lives in Jordanstown. She is actively involved in her church, serving on the Finance Committee and is an ardent fundraiser for a number of Northern Ireland charities, previously raising £10,000 for the Friends of Montgomery House.

Nichola Robinson

Nichola Robinson, a procurement professional who has over 22 years experience in Aerospace Supply Chain. Currently is a member of the Supply Chain leadership team, **Bombardier Aerospace** Belfast who leads a team of sourcing professionals with responsibility for the planning and execution of sourcing strategies, managing the introduction of new programmes, work transfer processes and low cost country development.

Her leadership responsibilities also include Value Engineering within Bombardier Belfast, where she leads a team of engineering and sourcing professionals who develop and implement innovative concepts. She also represents the supply chain function on the Bombardier strategy team.

A graduate in Management Operations from University of Jordanstown, she also has a professional coaching qualification, and is a member of the Chartered Institute of Purchasing and Supply



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THINKING BUSINESS. CREATING LEADERS.



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We are Queen's UNIVERSITY BELFAST

THE LEADERSHIP INSTITUTE

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The leadership Institute at Riddel Hall is fast becoming the focal point for leadership development and executive education in Northern Ireland and beyond. We have a diverse team of leadership specialists from across the globe coming together to help transform businesses and inspire business leaders.

For Spring 2013 we have the next cohorts of two of our flagship programmes:

BUSINESS LEADERS PROGRAMME

The Business Leaders Programme kicks off on 26th February 2013 and is designed for Senior Leaders, CEOs and experienced Company Directors. It promises to be a challenging learning experience that will extend your understanding of leadership and set you and your organisation on a radical change journey for success. It requires only three days out of the office between February and June 2013 but you are supported throughout by a personal business coach and mentor. It draws on the latest academic research and thought leadership and brings together the latest thinking and understanding of leadership behaviours, strategy implementation, innovation and change. It is a personal journey of change designed to enhance your leadership skills, preparing you for continued success.

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EMERGING LEADERS PROGRAMME

The Emerging Leaders Programme kicks off on 5th February 2013 and is designed to develop high potential individuals who are seeking to accelerate their development in the leadership space. The programme is delivered over six months, but requires just under 10 days offsite. Using our unique experiential learning model this programme is also designed to deliver measurable results in the workplace through the successful delivery of an in-house strategic project.

TO UNLOCK YOUR LEADERSHIP POTENTIAL

Visit our website to register for the latest availability, dates and fees: www.leadershipinstitute.co.uk or contact us on 028 9097 4394 or email: leadershipinstitute@qub.ac.uk

WIBNI Member News (17

Regional Ambassadors Appointed to develop and support Women in Business NI Across Northern Ireland'

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New for 2013, Women in Business NI is showing how seriously committed it is to developing our business women regionally with the appointment of three regional ambassadors to build the network across Northern Ireland.

Based locally in Newry, Mid Ulster and the North West, the newly appointed ambassadors are Claire Bain of Next Steps in Newry, Jacqueline McGonigle of www. whatsonni.com in Mid Ulster and business mentor Seline McElhatton in the North West of the Province.

Roseann Kelly, Chief Executive of Women in Business NI, said: "Our

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membership is approaching 1,000 across Northern Ireland but in order to build on that, and continue to be the largest and fastest growing business network for female entrepreneurs and business leaders here, we wanted to establish grass roots networking opportunities for women at a local level across the country. Our members have expressed that we extend the delivery of our services at a regional level and we want to encourage local growth and innovation with the express aim of collaboration with businesses at a regional level, growing our membership and our members

businesses significantly in 2013.

"The ambassadors are all enthusiastic members of Women in Business NI and are responsible for promoting the aims and services of the organisation to drive recruitment of new regional members, support our ever growing regional events programme and offer exclusive and invaluable networking opportunities to new and existing members."

Each of the members has first-hand experience of being an entrepreneur, they have insights into small and medium business ownership and a professional approach with strong networking skills of their own.

Regional Ambassadors

NEWRY: CLAIRE BAIN Business coach with 'Next Steps'

MID ULSTER:

JACQUELINE McGONIGLE www.whatsonni.com

NORTH WEST: SELINE McELHATTON Member of the Royal Institution of Chartered Surveyors



WIBNI Member Profiles



Edel Doherty

The Brain behind Business Travel Solutions.

Three years after establishing her own travel management company Business Travel Solutions, we speak to Edel Doherty who reflects on her journey.

For the past number of years many will know that Edel has been a member of the Women in Business NI board since September 2008. During this time she served on numerous working committees and became Chair of WIBNI in March 2010 - December 2012.

This year Edel has stepped down from her position, "I felt stepping down was a natural progression for me as I would like to concentrate more on my business. Involvement in WIBNI has provided me with the confidence and skills required to not only start my own business, but also to meet and work with many of Northern Ireland's leading entrepreneurs whom I've been inspired by. It has been a privilege to serve as Chair of this growing, successful organisation and I am excited about not only the future of my own business but the future of WIBNI"

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Edel has been replaced by Kate Marshall whose expertise lies in public speaking and hosting motivational master classes to businesses all over the world. "I've known Kate for a few years now and I have to say she is one of the most inspirational women I have met, explains Edel. A few months ago I invited her to the office to showcase one of her workshops. Kate focused on helping my staff reach their motivational goals and how to bring out the best in them, with positive results. I'm more than certain she will continue this with her work at WIBNI and help it flourish. I wish her all of the best in her new role and for the future.'

Just three years ago Edel was director at a local travel firm but decided it was time to take the leap and work for herself. "It's been a busy three years to say the least, says Edel as she sits in her leather office chair clutching a morning coffee. It's taken a lot of perseverance and determination to get to where we are now but I have enjoyed every minute of it and have learned a lot about myself as a person."

Established since 2010, Business Travel Solutions NI started with a small amount of staff and has gone from strength to strength. "In the beginning there was just the three of us in a tiny office in Arthur Street, explains Edel. Funnily enough our first week in business actually turned

out to be one of our toughest challenges. It was the week of Iceland's volcanic ash cloud which spread across Europe affecting flights everywhere, causing a right mess in the process. However we were able to supply hands on deck support mechanisms with a backup service and communicate to our travellers throughout the crisis. Making sure their wellbeing was our number one priority we were able to pull through this difficult time. The ash cloud in a strange way actually benefited the business. It helped boost the company's image and was a great selling tool for us as it reassured existing clients and enabled us to gain new ones. I learnt a lot over this time and it felt like if we could get through this we could get through anything. It really was a blessing in disguise for us as a team and for the company's future growth", explains Edel.

Within the first year Business Travel Solutions had to employ five new staff as the number of new clients increased. Three years on it is now in the top 40 Travel Management Companies in the UK. I have grown a lot as a business woman in the past three years. "It has taken a lot of perseverance and determination as well as a lot of meetings and coffee, laughs Edel. As well as this I also have an experienced team behind me. I believe it's our people who set it apart as a departure from the ordinary. They are a great team to work with and have a lot of experience. The atmosphere in the office is happy and relaxed one with a bit of added banter. However they always pull it together when the going gets tough and are focused on delivering the best possible service to the client. They are always there to help me pull through the rough periods of business and in turn I will always try and bring out the best in them. Motivating people and bringing their best qualities is what gives me the greatest pleasure in life. I will always continue to do this with my staff and those around me" Contact Edel Doherty Tel: 028 90918292 | Email: edel.doherty@ barrheadtravel.com

"It has been a privilege to serve as Chair of this growing, successful organisation and I am excited about not only the future of my own business but the future of WIBNI"



Since taking up post of Managing Director for Core Systems in 2005, Patricia O'Hagan has led the company through a programme of development and growth.

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With over 20 years experience in the IT industry Patricia has helped Core become recognised internationally as a leader in the application of biometric technology in high security environments. She has lead Core to be listed in the Deloitte Technology Fast 50 awards 4 years in a row (2005-2008) and again in 2011, marking the company as one of the fastest growing technology companies in Ireland. Patricia is an international

Patricia is an international speaker on Corrections Technology and has been invited to present at industry forums including the ACA Congress (American Corrections Association) and at the UK Home Office. She has co-authored a series of publications on Survivable Security Systems one of which was presented at NASA (Second NASA GSFC/IEEE Workshop on Radical Agent Concepts (WRAC)) in 2005. Patricia is highly committed to Core Systems success. In 2008

Core Systems success. In 2008 she featured in a television series "Chasing the Dollar" to raise the profile of the company and win support to help Core enter the US market. She endured a boot camp in sub zero temperatures to win the University of Ulster's Entrepreneur of the Year competition. In the same year Core opened its US operation operating under the brand Tusa Inc, with Patricia at the helm. As a leader she has been instrumental in helping Core crack the lucrative US market. Her work ethic and determination within the market has helped the company build brand recognition in the US and has opened the door to some excellent opportunities including developing a partnership with one of the leading US inmate service provider.

Since 2011 Patricia became a member of the American Correction Technology Committee, ADS (Aerospace, Defence and Security) NI Council and of late appointed Chair of ADS NI Defence and Security Special Interest Group (NIDSSIG). Since 2011 she has served on the Economic Advisory Group (EAG), providing independent advice to the Minister of Enterprise, Trade and Investment.

Patricia has won many awards and accolades since joining Core Systems, including the Ernst and Young Entrepreneur of the Year Finalist 2008, Institute of Directors, Northern Ireland SME Director of the Year, 2010 (NI Regional Winner), Highly Commended in the Institute of Directors, Director of the Year Award, 2010 (National) and earned Best Exporter Award, in the Women in Business awards 2012. More recently Patricia has been awarded an MBE in the Royal New Year Honours list for services to the Northern Ireland Economy.

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WIBNI Member Profiles (19)



Patricia Clements

Winner of the prestigious **Outstanding Businesswoman** Award at the Women in Business NI Awards 2012, Patricia **Clements from Rostrevor is the** sole proprietor of Bradfor Ltd in her home village, which she established in the mid 1990s to manufacture seat covers for B/E Aerospace.

Patricia started her working life as a 15-year-old, operating a little Singer sewing machine in Forestbrook Mill, which she was eventually to purchase in 2005 to "make a lifelong dream come true". Her early life in the textiles industry ultimately shaped her career as she rose through the ranks to managerial level in various companies, and even had Joan Collins wearing her locally-made tailored wear!

Bradfor was established in 1996 to make seat covers for B/E Aerospace and to produce fashion garments and uniforms for local and European markets. The business has grown significantly in recent years, having increased its workforce from 12 to 96 to meet an ever-increasing demand for its products.

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The company specialises in the manufacture of leather and cloth seat covers which are subsequently used on the seats of planes owned by many of the world's leading airlines including BA and Japan Airlines. Their high-spec covers can also to be found in many business class sections. In addition to its core manufacturing business the company, with its own design and pattern making facilities, produces uniforms for many schools and

colleges throughout the north. But the success of Bradfor is due in no small measure to the drive and enthusiasm of its owner Patricia Clements and the many years of managerial experience she brings to the workplace. Added to her enthusiasm, the highly skilled design team and specially-trained key workers form part of the day-today operations at Bradfor, and the motivated floor workers also form a major part in its success story.

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The long-established and trusted working relationship Bradfor has with the nearby B/E Aerospace plant has also developed to such a degree that it now manufactures for other B/E outlets in Leighton Buzzard in England and Winston Salem in North Carolina.

Being registered as an Investor in People organisation and having an accredited quality management system, Bradfor has continually updated and developed its methods to provide a high quality end product.

Patricia credits her late husband Raymond as having been her rock and "helped me with my business not for monetary reward but just for the enjoyment of being around." When he died suddenly in January 2008 Patricia said she regularly asked herself if there was any point carrying on in business.

"There were times when I thought I would wind down Bradfor. But encouraged by family and friends I eventually made the decision to continue in the manufacturing business, which has an important role to play in the lives of all our dedicated workers and their families," she said.



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"The business has grown significantly in recent years, having increased its workforce from 12 to 96 to meet an ever-increasing demand for its products."





WIBNI Member News

Apple Recruitment Celebrating 60 Years in Business

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The longest established, locally owned agency in Northern Ireland

Kate Houston, owner of Apple Recruitment, is celebrating this year. Not only are Kate and her team enjoying their business going from strength to strength, year after year, but Apple have been placing perfect people in perfect jobs for 60 years this year!

Under Kate's leadership Apple has expanded and evolved, winning contracts, building relationships, whilst maintaining their integrity and passion. The longevity of Apple may be down to simple business principles; treat people like people, that's Kate's motto for both the Clients and the Candidates.

Apple Recruitment offer a personal, tailored service, operating from one central office in Belfast city centre and endeavour to develop business processes based on quality, honesty, traceability, accountability and value for money. Apple

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Recruitment have won many awards including 'Recruitment Agency of the Year' and 'Recruitment Consultant of the Year' – which highlights their dedication and commitment to good practice.

As one of the first recruitment agencies in Belfast to receive ISO accreditation, Kate feels this compliments her belief in strong and ethical, business practices and processes. As a generalist agency, Apple's consultants work for both sides of the deal, recruiting for both temporary and permanent roles - this means they personally interview, vet and screen all potential candidates before accepting cv's on to their database and putting them in front of recruiting employers. Kate and her team at Apple take the time to care for their Clients and Candidates ensuring that the right people are being put into the right jobs. Even though times are tough,

Kate and her team remain positive, striving to provide a cost effective way of recruiting quality staff. Kate says "If the process is carried out professionally and properly, even when budgets are tight, Apple Recruitment still offer properly vetted, top notch, candidates and, in brief, offer a win-win situation for all concerned."

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Kate and her team remain positive, striving to provide a cost effective way of recruiting quality staff.

For your pick of the crop...



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www.applerecruitment.com Tel: 9024 9747

Time to do a property revaluation

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According to recent results from Royal Institute Chartered Surveyors' (RICS), house prices in the UK will see an increase of 2% over the course of next year while the cost of renting a home should rise by around 4%.

Kelly Mc Allister, Managing Director, Lough & Quay Estate Agents and winner of WIB 'Young Business Women of toung Business Women of the Year', says "Although challenging times are still ahead for the Northern Ireland economy, 2013 may see some slight improvements and this will be reflected in the housing market."

According to Kelly, "It is encouraging to see movement in the property market. Northern Ireland experienced steady increases in transactions throughout increases in transactions throughout 2012 and we are looking forward to further developments in early 2013 including: house prices increasing, increasing rents, transactions to modestly increase and a fall in repossessed properties." "If you are considering putting your dwelling on the market, we

your dwelling on the market, we advise that you have your property

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valued by a qualified professional. Lough & Quay offer a free valuation with our in house Chartered Surveyor/ Valuer Giles Wilson

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For anyone with a property already on the market now is the best time to have your property re-valued to ensure that it is being offered for sale at its correct mark value and ultimately guaranteeing the sale of your property within a reasonable timescale.", advises

Kelly: "The housing market in Northern Ireland is currently a buyer's market. There are some fantastic properties, at affordable prices, suitable for a multitude of purchasers from first time buyers to investors alike. As January has proved a very busy and exciting month to date, our team is lookin forward to a very prosperous 20 forward to a very prosperous 2013 concluded Kelly. If you're thinking of selling your home Lough & Quay Estate Agents has a wealth of experience and will provide expert, impartial advice to all potential vendors Free of Charge.

Ulster Bank Business Achievers Awards unveil new Women-Led **Business category**

Women in Business NI Partner Ulster Bank, has introduced a new Women-Led Business category to its popular Business Achievers Awards to celebrate the growing diversity and strength of the SME (small and medium-sized enterprise) sector.

The awards, which are run in Northern Ireland in association with Invest NI, InterTradeIreland and The Belfast Telegraph, as well as Smallbusinesscan.com, are also supported by organisations including the Northern Ireland Chamber of Commerce, the Institute of Directors (IoD) Northern Ireland, and The Prince's Trust.

Entrants to the 2012 awards will compete for honours at the Ulster provincial stage of the scheme. The Ulster winners will then go forward to compete for all-island recognition.

Women-led businesses from Northern Ireland have been highly

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successful in the awards in recent years. BubbleBum, which is owned and managed by North West business-woman Grainne Kelly, won the award for Best Business Start-up on the island in 2010. Last year, Budget Energy, led by North West businesswoman Eleanor McEvoy, won the same category. Comber-based

TG Eakin, which was represented by Barbara-Ann Hitchens, was the

overall winner of the all-island awards last year, as well as the International Business Award winner.

The 2012 Ulster Bank Business Achiever will receive a comprehensive prize package including a publishing bursary, business mentoring, a full service communications workshop, as well as much positive PR coverage



Launching Ulster Bank's 19th Business Achievers Awards, and introducing the new Woman-Led Business category, at an event in Riddel Hall, Belfast were, from left, Jacqueline McGonnigle of WhatsonNI.com, Barbara-Ann Hitchens of TG Eakin, last year's overall winner, and Carol McMahon of Ulster Bank.

at both the provincial and all-island stages of the awards through media partners the Irish Independent and Belfast Telegraph, as well as other media.

Ulster Bank's Awards are open to all SMEs. Businesses can enter at Businessachieversaward.com and entries will close on 28th February.

For full details and to enter, visit Businessachieversaward.com or find us on twitter @ulsterbank BAA/ #businessachievers. The Business Achievers Roadshow will take place in January and February, and details will be made available at Businessachieversaward.com.



WIBNI Member News 23

Online Platform Just The 'Ticket' for Retailers

Digitally driving footfall to local businesses



TreatTicket.com, a daily deals provider headquartered in Newtownabbey, has developed an app which will revolutionise how high street retailers interact with local consumers, and how customers can locate discounts and offers in their area.

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With many local businesses feeling the heat from online competition, TreatTicket Mobile has been heralded by the Northern Ireland Independent Retail Trade Association (NIIRTA) as a completely affordable digital marketing tool that has the ability to digitally drive significant footfall to the high street and local retailers.

TreatTicket Mobile provides all businesses - from large multi-nationals to small retailers – with a digital platform to upload offers to a mobile directory of 'deals' visible to those who have downloaded the free app.

All types of businesses including, hotels, restaurants, pubs, cafes, spas, hair salons and retailers on and off the high street use the app to upload offers to drive trade on quiet days or sell unwanted stock.

With 43% of shoppers in the UK now using smartphones*, Mary McCall, TreatTicket Managing Director cites digital shopping as the inspiration for the app:

"Digital is now an integral part of the way in which we shop. A recent survey ** found that more than half (55%) of consumers now prefer to shop online rather than in-store for a variety of reasons. "The introduction of TreatTicket Mobile will allow these consumers to continue to 'browse' online and drive footfall in-store to local business which of course will financially support the Northern Ireland economy."

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Mary McCall, who has already raised almost \pounds I million private investment for her company since leaving her civil service job 18 months ago, continued:

"TreatTicket Mobile presents local businesses with a unique opportunity to communicate with a mass digital and mobile market, in real time and in a cost effective manner.

"The internet doesn't have to be the enemy of local businesses. The free TreatTicket app allows them to take advantage of the digital technology available to us and use it to drive customers and sales in-store."

TreatTicket Mobile provides shoppers with the best of both worlds – actively hunting for an offer online and letting the offers find you by utilising 'push' technology.

The geo-targeted elements of the free TreatTicket app allow consumers to find the best offers, via sector or business name, closest to them at any given time.

The technology has received backing from NIIRTA Chief Executive Glyn Roberts. He said:

"TreatTicket Mobile has the ability to bring 'digital' spend back into the high street.

"The ease and convenience of online shopping presents a threat to independent retailers based on our local high streets and in our town centres. But I urge all local businesses to fight back and make 'digital' work in their favour.

"TreatTicket has developed a platform that will allow retailers in Northern Ireland to use 'online' technologies to their advantage, driving sales and footfall back into our local streets, rather than to online competitors."

One boutique hotel already signed up to TreatTicket Mobile and looking forward to using the app is Julie Lynch, Business Development Manager at Malmaison Belfast, explains:

"We're excited to be working



Benefits of TreatTicket Mobile

For Businesses Allows small businesses to effectively promote their products and services without big budgets. Licences start at less than £6.50 p/wk Offers an excellent platform to

sell unwanted stock and minimise wastage

Presents an opportunity to extend market and reach new customers

Drives footfall in to the store

Business has control over the offer and the live/expiry dates of the deal

with TreatTicket Mobile. We often have promotions and this technology helps us push existing offers to a huge audience in the local area. We particularly like the flexibility of the technology which lets us choose when to start and end an offer, in real time."

To find out more download the free TreatTicket app now (available for Apple and Android), visit www. TreatTicket.com/Mobile or contact: 028 9084 5200.

Provides visibility of offers that may prove difficult for consumers to find unless they walked in store

For Consumers

Enables shoppers to find deals in their location

Users can search for location, brand or business sector (restaurants, hair salons, etc) to find what they want

Users have control over when they want to receive 'alerts' from the app and what they want to receive alerts for

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Encourages users to visit shops they may not have otherwise considered



*Figures according to Econsultancy report, September 2012 ** According to a recent survey conducted by Riverbed Technology





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WIBNI Member News 25

Dental Implants and how they can benefit you!

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Throughout the course of life, teeth are lost for many reasons, including cavities, gum disease, cracked roots and accidents.

When a tooth is lost the bone that previously supported that tooth starts to resorb away. Missing teeth can compromise your eating habits, speech and appearance.

Dental implants are specially designed screws which are implanted into the jaw and act like natural tooth roots. Whilst the clinical benefits of dental implant treatment may be apparent, the benefits extend to practical and lifestyle improvements to the quality of your life.

Lifestyle Benefits:

Allow you to speak naturally.

You can enjoy your favourite foods again including biting and chewing naturally.

Helps you to appear younger and healthier.

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Practical Benefits:

Dental implants have over 96% success rates in long-term function.

More beneficial than conventional removable dentures, which have little or no stimulation of the bone causing deterioration over time.

Resolves the problems of pain and discomfort caused by removable dentures.

Clinical Benefits:

Provides a stable foundation for replacement teeth.

Preserves neighbouring teeth and bone structure.

Helps keep the bone healthy.

Titanium is compatible with living tissues allowing your body to naturally accept the dental implant.

"I was impressed by the welcoming staff, excellent communication and confident, careful, comfortable course of treatment I received in the attractive environment of the clinic."

Jean Russell, patient Cranmore Dental

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Why choose a Cranmore Dental Implant?

Dental implants are an investment that can help improve your quality of life. At Cranmore we are

committed to providing bespoke treatment to suit your individual needs. In addition, we offer a number of payment options including interest free finance.

Dr Nelson was the first dentist in Northern Ireland to obtain a Masters Degree in Dental Implantology and his area of practice is dedicated to implant treatment.



Jean Russell

CASE NOTES

What Our Patients Say...

Jean Russell, a referred patient to Cranmore, shares her story of implant treatment with Dr Nelson, following an incident where she was kicked by a horse resulting in trauma to her front teeth. "I was unlucky enough to be kicked in the face by a horse in the summer of 2011, and lost my two front teeth. Having had initial treatment and assessment by my own dentist, I knew I would need implants, and was referred to Cranmore. I was impressed by the welcoming staff, excellent communication and confident, careful, comfortable course of treatment I received in the attractive environment of the clinic. Loss of teeth can be a very upsetting injury, but in the hands of Dr David Nelson, I felt at all times that an excellent cosmetic and functional outcome was assured. I would unreservedly recommend Cranmore Dental to anyone in need of dental implants, and I'm delighted to have a nice smile once again."

Jean Russell, patient Cranmore Dental

Cranmore provides a four-year guarantee for all dental implants. ____

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Cranmore regularly accepts referrals from other dental professionals for all aspects of dental implant treatment.

Cranmore is fully equipped with a Cone Beam CT scanner (one of only a few in Northern Ireland).

Complimentary, no obligation consultations are available with our Patient Care Coordinators.





Translating EU proposals into Northern Ireland's boardrooms

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Changes have been made to the EU's stance on introducing a quota system to ensure more women reach board level in leading organisations. Roseann Kelly of Women in Business NI looks at the implications for local women.

With news filtering through from the European Commission that they have taken action to break the glass ceiling, by aiming to attain a 40% objective of the under-represented sex in non-executive board-member positions, with the exception of small and medium enterprises, through legislation, I wonder how this could translate to boardrooms across Northern Ireland?

I'm not naively thinking that our government will push through similar legislation or that men will one day decide to step aside in order for females to take that step into the boardroom. However, for common sense, and our sons, as well as our daughters, steps need to be taken in order to change the current imbalance which exists across all industry sectors here.

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Home Office figures show that women make up 51% of our population and they are the main consumer in the majority of households however currently women represent only 18.7% of non-executive directors in the largest publicly listed companies in the United Kingdom - and this figure has not changed drastically since 2003. Here in Northern Ireland we have one woman on the board of Invest Northern Ireland and, while I welcomed her appointment, the lone female appointment brought to the fore again the debate about quotas for board appointments.

In February 2012 David Cameron declared he would like to boost the number of women 'preferably without having quotas' and then stated that he would not rule them out 'if we cannot get there by other means'.

I have not met a business leader yet in favour of quotas, but the

Davies Report, which stated that companies had to voluntarily increase the proportion of women on their boards to 25% by 2015, or the government would take action to force them to do so, may seem, as we end 2012, a little on the ambitious side. The pace of change is too slow if we continue to grow the number of females on boards at the current rate and I'm not optimistic that, unless measures are taken, the target will be reached on time.

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A recent European report rightly stated that female entrepreneurship is an 'economic' issue rather than a 'gender' issue and should be integrated into the business community's contributions as a whole.

Having more women in the workforce and increasing turnover can obviously help in working towards improving competitiveness and achieving more females in the boardroom. All EU member states have signed up to the Europe 2020 strategy which aims to raise the employment rate for adults to 75%.

However, research shows that women owned businesses invest more in training and approx two thirds aim to increase leadership capability of their managers than businesses in general.

Evidence from the USA shows return on investment from a similar programme where the number of female entrepreneurs doubled, creating new jobs and increasing the economic input.

The proportion of female entrepreneurs to male in the USA is 2:1 and this follows the

'Women's Business Ownership Act' of 1988. And whilst focusing on the development of female entrepreneurs, men should not be ignored; men should be in included

"I firmly believe that we need to encourage and teach our children in the area of business development from a young age to help the next generation reach their full potential..." in debate and communication and be encouraged to recognise the added benefits that female entrepreneurs can bring to the economy.

Another area of particular interest to me is the recommendation that academic studies that can lead to new business start-ups for women should be promoted. I've said before that I firmly believe that we need to encourage and teach our children in the area of business development from a young age to help the next generation reach their full potential. And the recommendation of the creation of dedicated women's business centres is also intriguing – offering essential business information, networks, knowledge sharing, training and mentoring. At Women in Business NI we are already offering our members those essential elements for nurturing business growth and development.

Follow Women in Business NI on facebook at www. facebook.com/ womeninbusinessni or on twitter @ wibni. Roseann Kelly, CEO, Women in Business NI, roseann@ womeninbusinessni.com

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"A European report rightly stated that female entrepreneurship is an 'economic' issue rather than a 'gender' issue"



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InterTradeIreland Venture Capital Conference 2013

Wednesday 6th March Croke Park Conference Centre Dublin

InterTradeIreland's Venture Capital Conference brings together investors and entrepreneurs on the island of Ireland in an exclusive networking environment.

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REGISTER NOW

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Venture Capital Conference



intertradeireland.com

WIBNI Member News (29

What if things go wrong?

To make your business successful you will no doubt have put in lots of hours of hard work and dedication. You probably have a contingency plan in place to ensure that if something goes wrong the business can be up and running again as quickly as possible with minimal disruption. But what if something goes wrong with YOU???

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ASK YOUR SELF

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If you became sick or had an accident which prevented you from working how would the business survive? Could you afford to pay someone to take over where you left off? Could you afford to continue to take a salary? If you didn't take a salary could you continue to pay your household bills?

When running a business the focus is often on the business – how well it is performing, how to make it better, day to day troubleshooting. Sometimes little thought is given to the main pillar holding the business together – YOU! Many female business owners are also running a home and family at the same time. What if something goes wrong?

INCOME PROTECTION

Money Matters, through Legal & General, offer an Income Protection Benefit policy which is insurance that provides simple financial protection for you and your family. It's designed to give you a regular tax-free monthly payment if you are unable to work due to incapacity caused by illness or injury that results in you losing earnings.

This monthly payment could be used to bring temporary staff into the business to help fill the gap you have left. Or it could be used purely as a salary for you, meaning you don't need to take drawings from the company during your illness or rehabilitation.

SPEAK TO THE PROFESSIONALS

Just as you seek guidance on legal or tax matters for your business you should do the same to ensure you, and in turn your business, are protected should something happen to you. At Money Matters our professional advisors offer bespoke financial advice throughout Northern Ireland. This can be at a time and place that fits in with your busy schedule.



Visit www.lisawightman. moneymattersni.co.uk to arrange an appointment or call Lisa Wightman on 07773 293101.

Just as you seek guidance on legal or tax matters for your business you should do the same to ensure you, and in turn your business, are protected should something happen to you.



Chambers and Partners, Guide to the Legal Profession

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The firm was opened in 1928 by James J. Napier. He was later joined by his son, Sir Oliver Napier, who continued to build upon the early successes of the firm.

Now, three generations and over 84 years on, the Napier & Sons' commitment to providing a quality service remains as strong as ever.

Napier & Sons is delighted at the achievement of Senior Partner, Brigid Napier, who was awarded the prize for "Best in Professional Services" at the recent "Women in Business" Awards. Following in the legal footsteps of her father and grand-father before her, Brigid joined the roll of solicitors in Northern Ireland in 1987. It was not long before she became partner and began to carve a niche in field of Insolvency. She has since become one of the most respected and well known practitioners in this

area of law, not only across Northern Ireland but in both Dublin and London as well.

Napier & Sons was the first legal practice in Northern Ireland to hold both the prestigious ISO 9001 award, for our Quality Management System, and the Investors in People award, a national standard for effective training and development. We are the only law firm with two licensed Insolvency Practitioners. Whilst recognised for our work in the specialist areas of Insolvency and Bankruptcy. Napier & Sons also has thriving departments in the areas of litigation, employment, debt recovery and property.

Managing Partner, John Gordon, along with the entire team at Napier & Sons, wishes to congratulate Brigid on her most prestigious and welldeserved award!

What do you look for when choosing a conference venue?

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- Central Location
 Free Car Parking
 Free Wifi
 Capacity: Up to 400 delegates
 Free Conference Equipment
 Free Technical Assistance
- The Solution

Lagan Valley Island Conference Centre

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10% WIB Member Discount on Room Hire for your Next Event

Quote WIB Member Discount when making your booking.

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WIBNI Member News (31

Helping Women -Helping Business

Last Year the Equality Commission was delighted to help develop and sponsor a new 'Advancing Diversity in the Workplace' category in the Women in Business NI Awards 2012.

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The awards recognised inspirational work by women who have contributed positively to equality of opportunity and the first winners were Catherine Flynn of Fomula Karting and Jill Minne of Belfast City Council.



But women's role in business is not simply a gender equality issue; it is a key ingredient in the development of a diverse, inclusive economy which is essential for our future prosperity and growth. Diversity in the workplace makes sound commercial sense. It helps to broaden the mix of knowledge and skills in an organization, can ignite creativity and innovation, and contribute to a business's competitive advantage. It enables employers to make use of the skills of all their staff, rather than only a fraction of the talent available. Getting equality right, not only in terms of gender but across all the grounds covered by the legislation is a key ingredient for every successful business regardless of size. If, for example, a case of discrimination is brought against a

company, they will have to convince an employment tribunal that they did not discriminate unlawfully. A written policy, and evidence that it has been followed, will help to show that equality is taken seriously. We can provide template policies, and help companies tailor them to their own circumstances.

Promoting equality and diversity can also bring benefits in terms of increased levels of staff satisfaction and performance and can enhance competitiveness and open up new markets. An inclusive workforce reflecting the society in which it operates is better placed to respond to the needs of all clients and customers, and this is more likely to lead to future prosperity and growth.

The Equality Commission can assist businesses and employers directly by providing free and confidential services including webbased and telephone advice and a range of practical guidance. Antidiscrimination legislation can seem daunting, but the Commission is here to help with free and confidential advice, information and oneto-one support to help safeguard every business.

For further information contact us on 028 90500600 or click www.equalityni.org

Equality Commission

The Retail Distribution Review

On 31 December 2012 the UK Financial Services Industry was subject to a major overhaul of its rules and regulations. This shakeup of the financial services world will touch every investor. The major changes go under the name of the Retail Distribution Review (RDR) but many people have no idea how this will affect them going forward.

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WHY ARE THESE CHANGES BEING MADE?

The Financial Services Authority is making changes to the way in which advisers do business. The changes will:

- improve the transparency of the cost of advice, products and investments;
- highlight whether the advice that you receive is either restricted or independent;
- improve the professional standards of all advisors.

WHAT DOES THIS MEAN FOR YOU?

All advisers must tell you how much their advice will cost and agree with

womeninbusinessni.com

you how much you will pay before undertaking any work. Instead of paying them a commission you will either pay a fee or you can agree for the cost of advice to be taken from your investment.

An **Independent** adviser must consider all relevant options for you and be able to offer advice on all retail investment products available without any restriction or bias towards a particular product or provider.

A **Restricted** adviser will focus their advice on a limited or specific range of products or providers. Any adviser who does not meet the requirements to be Independent will be Restricted and must clearly explain what those restrictions are.

All advisers will be required to hold a higher minimum qualification they must also ensure that they act with integrity and treat customers fairly.

WHAT WE ARE DOING AT ASM

recommendation we have always

FINANCIAL PLANNING At ASMFP, we will continue to provide Independent advice. Investment advice has never been free. In our letters of confirmed the cost of our advice and how we are being paid, this will not change.

Charges do not mean that you must pay by cheque you can have charges taken from your investments.

All of our advisory staff have the professional qualifications required under the RDR.

OUR SERVICE AGREEMENT

On our website you can see our Service Agreement which confirms our Independent status, the services which we offer, how we can be remunerated.

We will endeavor to continue providing clients with impartial, honest and professional advice.

If you have any queries please Contact Fiona McKee: 028 90249222 www.asmfinancialplanning.com







WIBNI New Members Sharon Johnston

Our home is one of our most valuable and cherished assets. It is where we feel safe and comfortable. I established Sharon Johnston Designs for Living in February 2007 to offer a warm and friendly architectural practice specialising in bespoke residential architecture. I work closely with my clients on a very personal level to interpret their wishes and turn their dream home into a reality.

I was drawn to Women in Business Northern Ireland for one obvious reason – a network of other female entrepreneurs. I work in a male dominated industry and believe I would benefit from meeting other female professionals with similar

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interests and responsibilities while at the same time sharing my expertise and passion for my work.

Having just recently joined Women in Business NI, I have only had the opportunity to attend one event. I returned home from the Power of 4 totally enthused by the various guest speakers. I met other women who like me, work from home, juggle family obligations with work demands and also enjoyed general chit chat over lunch. I am now looking forward to my next events where I will be learning how to balance work and life and how to dress for success. My dilemmas are all over! Sharon Johnston (07801251245)



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Vita Liberata

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"Vita Liberata create organic and non-toxic tanning products for retail and professional use. We are loved by customers and celebrities alike, and you will find us not only in the biggest retailers in the UK and Europe, but also in some of the best spas in the world.

Since rebranding and reformulating in 2011, our revenues have doubled and doubled again, and we are now sold in 22 countries worldwide - and counting. Our aim is to become a global tanning brand, by making our customers smile with just a little bit of joy, at their own gorgeous, bronzed skin.

I became a member of Women in Business NI in order to benefit from the numerous networking events organised by the network. The key speakers are often inspirational and very informative – you can never stop learning in business!

I only got involved with Women in Business NI a few months ago but in that time I have already won an award for Entrepreneurship and Innovation at the Annual Women in Business NI Awards 2012 – I'd say that's been my highlight so far!" Alyson Hogg

Founder & CEO of Vita Liberata

"We are loved by customers and celebrities alike, and you will find us not only in the biggest retailers in the UK and Europe, but also in some of the best spas in the world" VITA LIBERATA





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ReelRobics

ReelRobics is a brand new approach to dance fitness, combining traditional Irish dance steps with aerobics for a full body workout.

I have always been passionate about dance; I competed for 18 years and toured the world with Riverdance. Dancers are known for being in great shape and after having my son I wanted to get my

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fitness back. I devised a unique programme suitable for all ages and levels of fitness. The classes appeal to both former dancers and those who have always wanted to try it. There are two ReelRobics classes in Belfast and I plan to expand further afield in the near future.

Becoming a member of Women in Business NI was very appealing to me. Although I am self employed, and do not have my own colleagues, I still feel part of a team. I have met so many businesswomen at the friendly networking events, each of us sharing our knowledge and experiences, while also making some fantastic business contacts. I have especially been inspired by the speakers at the events including motivational speaker Caroline Currid and Mary McCall, founder of TreatTicket.



Belfast City Council

Research shows that women are disproportionately affected by economic downturn – and Belfast City Council is fully committed to tackling this issue by providing real opportunities for women.

We joined Women in Business NI as corporate members in July 2012, following the launch of the council's investment programme for the city, and our objectives align fully with the overall purpose of the organisation in increasing the number of business women in the region who contribute positively to the economy and society.

Belfast City Council plays a major role in the life of the city with 51 elected members. We employ over 2,500 people at over 100 sites across the city across six departments, who are represented by five trade unions. The Council fundamentally believes that advancing diversity in the workplace is economically, socially and culturally essential if the objective is to build a fair, prosperous, sustainable and stable society.

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Belfast City Council established a Women's Steering Group to drive gender equality forward. We introduced flexible working policies and Domestic Violence Policy; established gender champions and implemented our own Women's Leadership programme; we hold inspiring and useful events for our staff each International Women's Day; and established a support network for women in the council workforce.

The £150 million physical investment programme aimed, at tackling the downturn and stimulating the local economy, will help to build community and city assets, support construction, deliver balanced investment across the city and support employability and skills development at no additional cost to the ratepayer.

Our corporate membership of Women in Business NI not only helps with the council's economic development activity in the city and the role of women in our economy, but also provides a useful insight into successful business, career and leadership development for our own staff.



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WIBNI Member News

Belfast City Airport

George Best Belfast City Airport is a regional airport serving a range of destinations, predominantly domestic with over half our passengers travelling on business.



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Ruth Morgan Communications Executive George Best Belfast City Airport

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Situated on the South shore of Belfast Lough, the airport is one of the main arterial routes into the city and caters for over 2.3 million passengers per year.

Becoming a member of Women in Business NI affords me the opportunity to communicate my organisation's key messages to an extensive WIBNI database and keeps me informed and connected with other women who are making

"The Women in Business NI Awards 2012 Gala Event was exceptionally inspirational, motivating and of course glamorous!"

a difference within their own organisations.

I am proud to have been a WIBNI Awards finalist for Marketing and Communications at the recent Women in Business NI Awards 2012. The Gala event was exceptionally inspirational, motivating and of course glamorous!

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I'm looking forward to being a part of the WIBNI activities for 2013.





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WIBNI Member News 35

We extend a warm welcome to members who have recently joined Women in Business NI

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Women in Business NI membership is a cost effective way of reaching hundreds of potential new contacts.

It is the largest and fastest growing business network for female entrepreneurs and senior business leaders in Northern Ireland with over 850 members spread throughout all industry sectors.

The most efficient and effective way to grow your business is through networking - at Women in Business NI our focus is always on networking and ensuring you make those

New Members

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important business connections that can lead to a sale, a partnership, an opportunity to collaborate.

Each month members benefit from business networking events with inspirational speakers, intimate business lunches and masterclasses in a range of topics delivered by industry experts. Events are delivered across Northern Ireland giving members the opportunity to make broader business connections.

Become a WIBNI Member...

Whether you are from the private, public or charity sectors, members benefit from an excellent mix of networking opportunities in a context of business and personal development, with benefits for everyone.

Individual Membership:

Annual Payment £120 + VAT Monthly Payment £10 + VAT (minimum membership 12 months)

2 Memberships:

Annual Payment £200 + VAT Monthly Payment £16.60 + VAT (minimum membership 12 months)

3-9 Memberships: Annual Payment £360 + VAT

Monthly Payment £30 + VAT (minimum membership 12 months) 10+ Memberships:

Annual Payment £600 + VAT Monthly Payment £50 + VAT (minimum membership 12 months)

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Company Name	Full Name	Company Name	Full Name	Company Name	Full Name	Company Name	Full Name
121 Dietitian	Gillian Killiner	Explore The Edges	Joanne Kelly	Mexx	Shelley Hollywood	The Belfast Business	Elaine Purdy
3PT Ltd	Helen Smyth	Factory Pictures Ltd	Victoria Farley	Miglio	Seline McElhatton	Centre	
Achievers Excel	hievers Excel Helen Hughes		Barbara McKeown	Moore Stephens	Rosemary Peters	The Hub	Suzanne Murdock
Action Medical	Jenny Scullion	and Events Specialists		Chartered	Gallagher	The Signature Works	Alice Tennant
Research		Fitzers Catering	Laura Cowan	Accountants		the therapy room ni	Joanne Black
Algaran	Rosaria Piseri	Fleet Financial	Nicola Henry	Nadean Lowe	Nadean Lowe	The White Gallery	Rachel Morgan
Anna Clugston	Anna Clugston	Fontana Restaurant &	Colleen Bennett	Consulting		The Wild Hog	Samantha Convery
Property Services		Bennett's on Belmont		Napier & Sons Solicitors	Brigid Napier	Titanic Suites Belfast	Lauren Huston
Ansons	Isabel Unwin	FPM Accountants	Alicia McClung	Napier & Sons	Maria McClaskov	LTD	
Arthur Cox	Cartriona Gibson	FPM Accountants Galgorm Resort and	Claire Galloway	Solicitors	Maria McCloskey	too care	Fiona Mulligan
Arthur Cox			Beth Swindlehurst	National Museums Northern Ireland	Gillian McLean	Train 2 Transform	Diane Weatherup
Arthur Cox Lindsey Harten		Spa				UCan Music	Aoife Cormacain
Arthur Cox	Rosemary Lundy	Goldblatt McGuigan	Lyn Hagan	National Museums	Sinead Cunningham	VA Vanessa	Vanessa Morrow
Bajata Queria	Doris Seggie	Grafton Recruitment	Mairead Scott	Northern Ireland		Vita Liberata	Alyson Hogg
Balmoral Healthcare	Amanda McCully	Grafton Recruitment	Mary Quinn	OCN NI	Patricia Short	Vita Liberata	Yolanda Cooper
Agency		Grafton Recruitment	Nicola McKernan	OMG Software Ltd	Orlagh McGahan	Wellbusiness	Colette Pennick
Balmoral Healthcare	Rachel McCully	HeartSine	Joy Taggart	O'Toole and	Donna Marie Smyth	Wilson Nesbitt	Gillian Crotty
Agency		Technologies		Associates LLP	,	Wilson Nesbitt	Lenore Rice
Bank of Ireland	Ruth McClurg	Heineken NI	Leza Nulty	People 1st	Bernie Daly	Your Calls Answered	Laura Thompson
Belfast Hypnobirthing	Joanne Dunn	Highway Plant Co Ltd	Julie Houston	Pi Communications	Noeleen Breen		Danielle Futter
Birdsong	Angela Hunter	HSBC BANK PLC	Smyth	Pi Communications	Norah-Anne Barron		Kathleen
Communications Blue Print	Kirsty Dillon	Hunt Solicitors	Jane Steen	Pinnacle Business	Kathy Faulkner		O'Loughlin
Appointments	Kirsty Dillon		Julie Tierney	Support LTD			Rose McCullagh
Boojum	Emma Shannon	Icebox Logic	Debra Mulholland	Pinsent Masons	Laura Gillespie		
Breckenhill	Henrietta Reade	idanceirish	Josephine Brennan King	Playball NI	Ciara Faloona		
BT plc	Michael McMorris	Intertrade Ireland	Margaret Hearty	Power NI	Emma Gribben	Corporate	
Canal Court	Deborah Ferguson	CDecaux	Sharon Moffitt	ProjectTwo	Catherine McGinnis		
Caroline Currid Life	Caroline Currid	Johnston Campbell	Beverly Reid	ProjectTwo	Patricia McGinnis	Memberships	
Coaching	Caroline Curriu	Johnston Campbell	Kerry McCaughan	Quinfresh	Elaine Quinn		
Claire McCollum	Claire McCollum	Ka-Toning	Katrina Arbuthnot	Rafferty McGrath &	Dawn Skelton		1
Cleaver Fulton Rankin		Lagan Valley Island	Mags White	Co Solicitors			
Clements Gifts	Maxine Bowen	Centre	riags willite	ReelRobics	Christina Woods	Business Name	
Corvus Recruitment	Iulie Scates	Lavinia K lewellery	Kathryn McDowell	Roslyn Bell	Roslyn Bell	Barclays Commercial Bank	
Crane Energy	Claire Moore	Lloyds TSB	Sandara Kelso-Robb	Sharon Johnston	Sharon Johnston	Belfast City Council	
Crane Energy	Eileen Montgomery	Foundation for		Slender Choice	Karen Daly	BT Ireland	
Digital Advertising NI	Naomh McElhatton	Northern Ireland		Stamp Promotions	Andrea Martin	CME Technology and Support Service LTD	
Dunmurry Dental	Debbie McLorinan	Lucas Love	Sarah Fowler	Stamp Promotions	Tori Higginson	Danske Bank	
Practice	Debble Fictorinali	Recruitment		Stella & Dot	Una Tinnelly	George Best Belfast City Airport	
Environmental Street	Lum Trees on		Lucy Traynor	Stroke Association	Caroline Greer	Keys Commercial Finance LTD	
		Consulting		Stroke Association	Michelle Ferguson	Moy Park	
Equintiti ICS	Kate Mayes	Mast Ireland	Noeleen Diamond	Tailored Financial	Elizabeth Walker	Queens University Belfast	
Event Planners NI	Julie-Anne	McEntee Interiors	Linda McEntee	Solutions NI		The Rug House LTD	
	Robertson	McNamee Consulting	Sandra McNamee	Temple Spa	Louise Benson	Ulster Bank	

Find out more and join online today at www.womeninbusinessni.com or contact Membership & Events Co-ordinator Laura Dowie laura@womeninbusinessni.com or tel: 0845 607 6041.

support for your business

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Taking on new staff?

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Managing absence?

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Staff reaching

retirement age?

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two

Dealing with flexible

working requests?

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Dealing with pregnancy

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and maternity?

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Making staff

redundant?

Equality Commission

FOR NORTHERN IRELAND

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